Iot.pivothead.tv Admins
Quick Start Guide
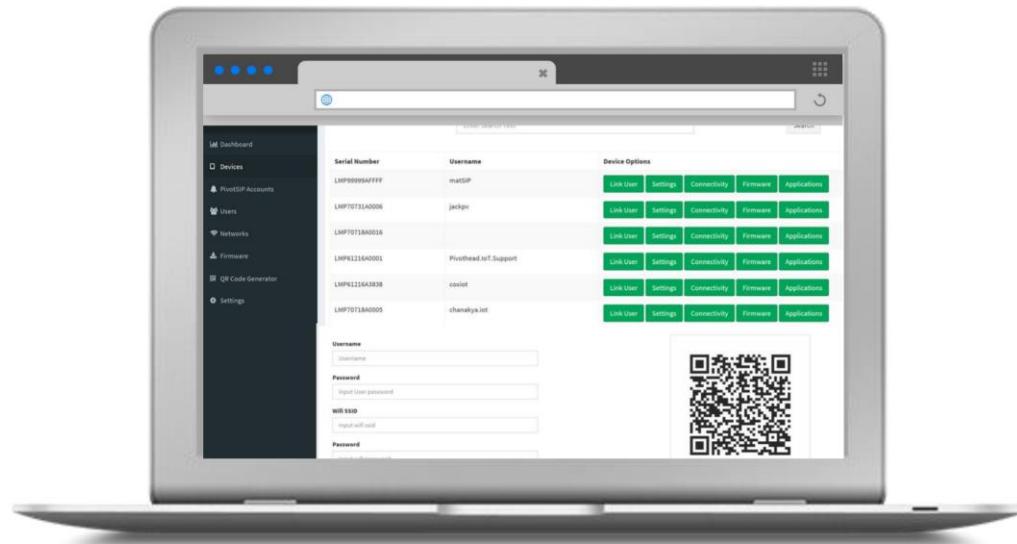
IOT Web Service Portal

Remotely Manage Devices, Users, & Applications

Devices, Users, Applications & Settings Management

Network & Connectivity Configuration

Remotely Provision, Track, Interact

Get Started

Telepresence devices, users, and applications are managed from the IOT web service portal.

Login to https://iot.pivothead.tv with email address and password for your *Pivot*SIP™ account. Then, enter the Admin Portal.
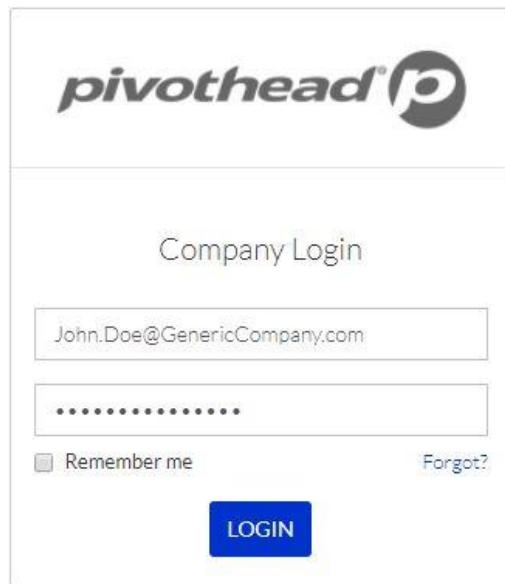
Invite Users & Create New Accounts

Invite glasses users and remote experts (app users) to register their account within your private company portal, Or, create new PivotSIP accounts on your own.

Let's start with Invite Users:

1. Go to *PivotSIP Accounts*, then *Invites,* and finally, *Invite.*
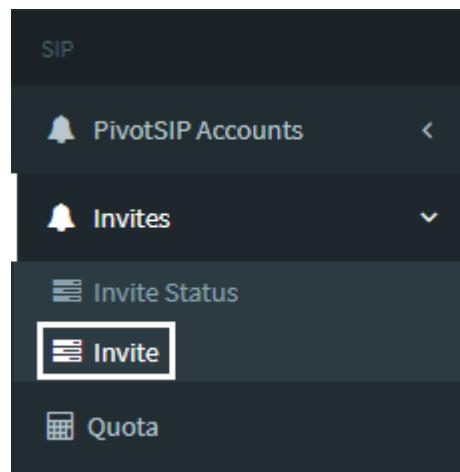
2. Enter the user's full name, email address and role in the fields provided, then press the *Submit* button.

Or, create and allocate PivotSIP accounts at your behest:

1. Go to *PivotSIP Accounts,* then press *'Create Account' button.*
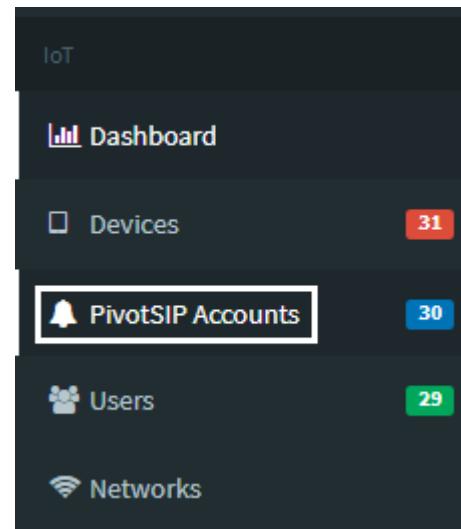
Next Page.

Create and allocate PivotSIP accounts continued...

2. Enter information, create account.

   Username is case sensitive. Please use lowercase when creating username.

First Name	First name
Last Name	Last name
Username	username
Email	email
Password	password
Confirm Password	Confirm password
User Role	Admin ▼

   Cancel   Create Account

   New user will get email with account credentials and support info.

QR Codes for Configuring Devices

Create and send QR Codes for Glasses Users to quickly provision the glasses with account details:

1. Go to *QR Code Generator*.

   IoT - User

   ▦ QR Code Generator
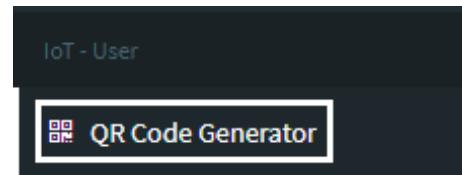
   To receive calls, the glasses need a *Pivot*SIP™ account and a WiFi connection. To make calls, the device also needs a Speed Dial contact.

2. Choose QR Code Type

   IoT - QR Code

   + Create New   ˅

   📶 Wifi

   ◼️ PivotSIP

   📞 Speed Dial

   ▤ Wifi + PivotSIP

   📞 Wifi + PivotSIP + Speed Dial

   👤 Contact

   ⊕ Back to Dashboard
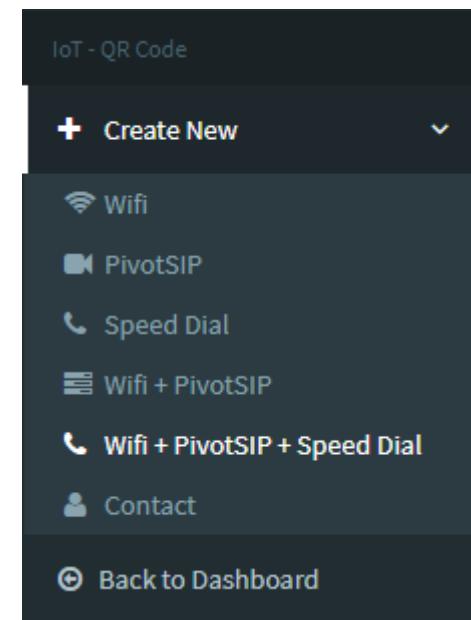
   Next Page.

QR Codes continued...

3. Enter fields for desired QR Code and *Submit*.

Wifi+PivotSIP+Speed Dial - QR Code

Username
john.doe

Password
••••••••••••

Server
sip.pivothead.tv

Wifi SSID
Guest_WiFi

Password
••••••••••••

Speed Dial Username
jane.doe

Submit

4. Code can now be scanned from the screen, or sent directly to a glasses user. Once code is scanned, glasses will automatically connect to the internet and be ready for call

Print   Email   Pdf

Monitor your devices

The device dashboard provides a total inventory of your company devices, and shows which user is associated to each device.

1. Go to *Devices*.

IoT

Dashboard

Devices   11

PivotSIP Accounts   12

Users   13
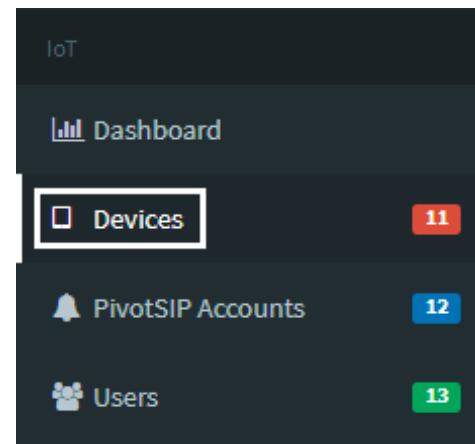
Next Page.

Monitor Devices continued… 2. Devices can be managed individually. You can link users to devices, check and change settings, configure connectivity, enable applications, and view device history. For now, press the *Settings* button next to one of your devices to see status details. This is a helpful tool for troubleshooting with your glasses users in remote locations. **Device Options** Link User Settings Connec	For additional setup information and how to videos Pivotvision.com. Contact the Pivothead Enterprise Support team at enterprisesupport@pivothead.com if you have any questions.	